

---

**Police Staff**  
**MASH Manager**  
**Safeguarding**  
**Role Definition:OO016 / 20392**

**ROLE DEFINITION**

Dept / Area Command:	Safeguarding	Section:	MASH
Post Title:	MASH Manager	Post Reference:	OO016 / 20392
Post Grade:	Grade I	Location:	Various Forcewide Locations
Car User Status:		Telephone Allowance:	
Shift Allowance:		Standby Allowance:	
Weekend Enhancement:		Contractual Overtime:	
Line Manager:	Chief Inspector Safeguarding		
Staff Responsibilities:	Allocated subordinate staff and trainees		
Purpose:	<p>To manage and develop the police team within the Multi-Agency Safeguarding Hub (MASH) to ensure that appropriate police response, lawful information sharing and referral to other agencies is provided in order to manage the threat, harm and risk in relation to safeguarding vulnerable people.</p> <p>Lead on the delivery and performance including assessment and appropriate management of risk within the MASH, and set the direction within the strategic service parameters.</p>		

**Key Responsibilities:-**

- 1. Manage the operational planning and specialist capability of the MASH function across sites in order to ensure resourcing and resilience is in line with operational demand to meet the service and financial aims of the force.**
- 2. Provide leadership and direction to the police team within the MASH, including identifying aims, performance indicators and objectives, promoting the support and development of staff through appraisal, training and development programmes to ensure effective performance management and staff wellbeing.**
- 3. Lead on the continued development and promotion of multi-agency working in order to ensure that the police response provided to safeguarding concerns is timely, appropriate and is aligned to other partners and services.**

**4. Develop and implement continuous improvement, quality assurance and best practice across the MASH to enhance service delivery whilst ensuring all standards are met minimising risk to the force.**

**5. Manage reputation of force through identifying and escalating criticality, providing advice and challenging decisions where appropriate to inform case management.**

**6. Develop and maintain constructive relationships with internal and external stakeholders, actively seeking to establish and implement mutual benefits that support safeguarding service delivery through partnership and collaboration.**

**7. Represent the force at a local, regional and national level in order to inform strategic direction, identify emerging issues and ensure the development of policies and procedures to support the overall strategy of the MASH alongside future innovation opportunities.**

The postholder may be required to undertake such other responsibilities as are reasonably commensurate with the grade of the post.